

# Additional Terms and Conditions - Business

## Heating Oil and Fuels



Applies in addition to DCC Energi's General Terms and Conditions, which take precedence over these Additional Terms and Conditions

### 1. FUEL PRICES

DCC Energi A/S' (DCC) Danish list prices are calculated daily on the basis of the current Rotterdam oil product prices and the current US dollar exchange rate.

The price is always based on the list price of the date of delivery inclusive of the current taxes at the relevant date. The list price includes delivery in Denmark on land, on islands connected by a bridge and on Samsø and Ærø. Special terms and conditions apply to Bornholm.

### 2. FIXED-PRICE AGREEMENT ON OIL

The parties may agree on fixed prices for a 3-month, 6-month or 12-month period, beginning on the first day of the month after the conclusion of the fixed-price agreement. The parties may agree on periods of another duration.

If the Buyer fails to buy the agreed quantity of oil at the agreed fixed price during the term of the agreement, the Buyer must make a cash settlement as set out in the "Terms and conditions for fixed-price agreements and cash settlement", which also set out other terms and conditions of the fixed-price agreement.

DCC does not provide advice on fixed-price agreements and/or expectations of oil price trends. DCC is not liable for any financial loss resulting from fixed-price agreements.

### 3. ORDERING AND DELIVERY

#### *Delivered by tank truck*

Orders are delivered within three working days of receipt of the order. Orders placed before 4 pm may be delivered the following day if requested by the Buyer. Delivery by tank truck may be made without the Buyer or their representative being present to acknowledge receipt.

When placing an order, the Buyer must state the desired quantity or, alternatively, that the tank is to be filled. When placing an order for a tank truck, the minimum quantity is 500 litres per product. An additional charge of DKK 200,00 excluding VAT will be added to orders for less than 700 litres. Orders for more than 700 litres will be delivered carriage free.

#### *Delivered in drums*

Orders are delivered on or before the fifth working day after the order is placed.

### 4. URGENT ORDERS

#### *Delivered by tank truck*

Orders placed on the requested date of delivery or after 4 pm for delivery the following day are subject to an express delivery charge of DKK 340.00 excluding VAT. Orders for express delivery within three hours are subject to a charge of DKK 560 excluding VAT.

Express delivery depends on DCC having idle transport capacity. Express delivery on Sundays and public holidays is subject to actual costs of delivery, which amount to at least DKK 2,100 excluding VAT.

#### *Delivered in drums*

If the Buyer requests quicker delivery, the actual costs will be charged to the Buyer.

### 5. DELIVERY CONDITIONS

The Buyer must ensure that delivery may be made in a safe and effective manner at the delivery address, including that:

- the location of the tank/filler neck is stated when a delivery address or a new tank is created for the first time in the DCC directory
- there is free and unimpeded access to the tank/filler neck at the delivery address
- the tank installation meets the statutory requirements in force at any time
- a functional "whistle" is mounted on the tank and/or that the content of the tank may be measured
- the quantity ordered fits in the tank

DCC may always refuse delivery if, according to DCC's opinion, the above conditions are not satisfied or if delivery cannot be made in a safe and responsible manner. If the Buyer is unable to receive the quantity ordered or refuses to receive it or if the delivery conditions are not satisfied, DCC may charge a fee to the Buyer for the additional distribution costs incurred by DCC.

### 6. ADBLUE

When ordering AdBlue IBC-containers, a deposit refund of DKK 1,500 excluding VAT will be added to the order for each IBC-container. It is a requirement that the seal of the individual IBC-container remains untampered with. If the seal has been tampered with, DKK 1,500 excluding VAT will be charged to the Buyer per seal tampered with for the cleaning of the container.

Entirely empty IBC-containers will be collected free of charge if, when reordering, the Buyer states that an empty container is ready for return. Any deposit refund paid will be credited after receipt of the empty container(s). Only AdBlue-approved pumping equipment may be used for IBC-containers.

Special terms and conditions apply to AdBlue in Bulk.

### 7. AUTOMATIC OIL DELIVERY

#### *Tank monitoring with automatic delivery*

Deliveries are made according to measurement by equipment installed on the Buyer's tank. On termination of tank monitoring with automatic delivery, the agreement will be terminated when the Buyer receives a written confirmation to that effect.

#### *Date delivery*

Deliveries are made at fixed intervals agreed with the Buyer. On termination of Automatic Date Delivery, the agreement will be terminated when the Buyer receives a written confirmation to that effect.

### 8. PRIVACY POLICY

The privacy policy in force from time to time is always available at [dccenergi.dk/privacy-policy](https://dccenergi.dk/privacy-policy).